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Dear Marriott Guest,

As you are aware, several structures in and around the World Trade Center are currently under construction, including our own, in an effort to establish the magnificent beauty held prior to the 9/11 attacks.

The reason for this letter is to express regret in advance for the increased noise disturbance you may encounter during your visit with us in the coming days. If at any time the construction noise level leaves you unsettled or causes discomfort, I encourage each guest to contact us so we can make your stay more comfortable. We have equipped all guest rooms with ear plugs and a CD containing sea waves and various other gentle sounds.

As our glorious city is rebuilt around us, I ask for your patience and at any time you need assistance, do not hesitate to contact our customer care specialists at the front desk.

On behalf of the Marriott Courtyard Times Square, we hope your stay with us is relaxing and your visit to our city most enjoyable.

Sincerely,

Michelle Vestal
Manager, Marriott Courtyard Times Square
